

Notes of Residents meeting held at Yates Hereford 6.30pm (Held on Wednesday 21st October 2015)

Attendees

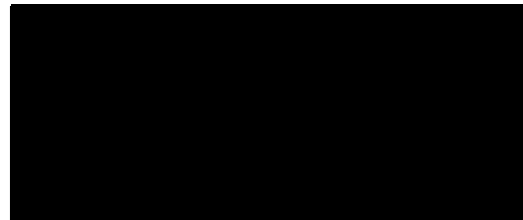
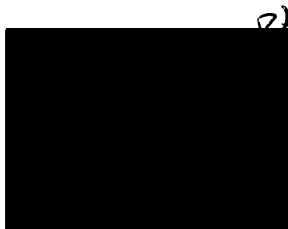
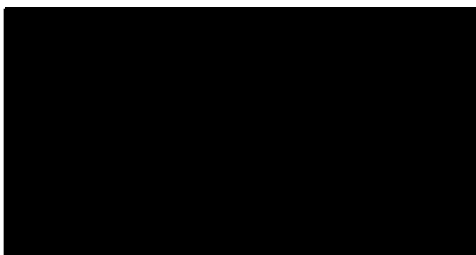
Paul Needs - Yates
Martin Rivett - [REDACTED] Jacobs Court
Nathan Hatton - [REDACTED] Jacobs Court
Stuart Firth – Commercial Street
Marie ?? – Commercial Street

Paul Needs commenced the meeting. There were general discussions about licencing hours, and the Licensing hearing to be held on 4th November. It was identified that not all neighbours or property owners had been invited to the meeting. None of the neighbours in Kyrle Street or any of the owners of Jacobs Court flats had been invited.

Those present reported their various concerns or issues to Paul for response and general discussion.

Martin Rivett & Nathan Hatton – Tenants of [REDACTED] (above Yates overlooking beer garden):

- [REDACTED] is above dance floor and at 1.00am when 'Chilli' (the DJ) comes on unable to sleep because of bass noise from the music. There is a banging movement in the floor. It's alright if you can get to sleep, but does keep them awake. – *Paul said he was unaware of this.*
- Problem with noise caused by the fans directly outside their balcony. On constantly, really noisy. In the Summer they couldn't have their balcony door open because it interferes with them watching tv. They don't spend much time on the actual balcony now because some of the decking needs replacement. – *Paul Needs said he thought they may be fans from the kitchen or the air conditioning. He could not turn them off as they have to be on 24 hours. He would see if he could turn them down at all.*
- Disturbance and noise 5 30am in the morning when bottle bins are emptied. There is a clanking of bottles it's really noisy. Usually they are up and on their way to work so the noise doesn't affect them but it will affect others. Also, the lorry often blocks the driveway so they can't get out of the car park to work. – *Paul said he didn't know about that, he would look into it and see if they could be collected in the day.*
- Being woken by people 'f-ing and blinding and swearing at 12.30/1.30am in the morning. Noise coming from the side alley, bedroom is above and it's only single glazed. Could hear people being thrown out by doormen through the side door and door slamming – *Paul Needs said the side door had been soundproofed by Yates and wouldn't be used anymore only in emergencies. Anyone being removed from the property by door staff would go out through the front door. A concern was raised by the residents that it would then move the noise problem from the side of the building to the front of the building as all of the flats were single glazed. Mrs Rogers said [REDACTED] which was above [REDACTED] experienced same problems. When she and her family lived there they would be woken by noise of shrieking and shouting from Commercial Road too.*



Alison Rogers – Owner of Flat [REDACTED] Jacobs Court

- Disturbance and noise issues regarding beer garden had been lodged with council which Paul was aware of - *Paul said staff don't collect glasses outside anymore after people have left.*
- Asked why there were no signs asking people to keep quiet in outside garden area and front where people queue. They had previously discussed this and he had agreed it was a good idea to put these up – *Paul said he had agreed but he didn't have to do it because it was not in his licencing conditions.*
- Voiced concern that she and others had not been invited to this or previous meeting. Had only learned of this meeting previous day through Mr Firth. Paul had been provided with Jacobs Court owner contact details for any meetings after the first hearing. Unfair to exclude them. Asked about when the previous meeting had been held - *Paul was unsure what date it was and did not have any notes or minutes of that meeting. Paul said he had only been told to only invite residents. It was discussed by all present and accepted by Paul that all Jacobs Court owners and neighbours surrounding Yates that including Kyrle Street would be invited to future meetings. It would then be up to the individuals whether they chose to attend or not.*
- Raised concern that the tenants in [REDACTED] had reported issues of noise to the front of the building plus problem when emergency services attend as flashing lights upset their dogs. This is the only occupied flat to the front of the building - *Paul said no incidents or arrests from Yates so nothing to do with them. This was queried as there had been definite sightings of police and ambulance outside the building. Paul confirmed he knew of one attendance at Yates relating to a "Gypsy" but wasn't anything to do them. He said he couldn't discuss any others without dates. This was queried as dates would be in their incident log, Paul agreed he would provide a copy. There was a general discussion about Commercial Road. Mr Firth and Marie said they experienced a disturbance and noise in Commercial Road recently but not from Yates. Mr Firth said he was really despondent with the Council & Police as they seemed to be doing nothing.*

Mr Firth & Marie – [REDACTED]

- No issues to report at the moment.
 - Marie said there had been a problem with the noise coming through the front doors but this was sorted. Had stopped because Paul now kept them closed all the time – *Paul confirmed he had given instructions to his door staff.*
-